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***FILED VIA ECFS***

August 2, 2010

Ms. Marlene H. Dortch, Secretary  
Federal Communications Commission  
Room TW-A325  
445 12<sup>th</sup> Street, S.W.  
Washington, DC 20554

RE: Qwest ONA Nondiscrimination Report  
CC Docket No. 88-2, Phase 1, CC Docket No. 96-128

Dear Ms. Dortch:

Pursuant to the Federal Communications Commission's (Commission) *Orders*<sup>1</sup> concerning Qwest Corporation's (Qwest) Open Network Architecture (ONA) Plans, Qwest hereby submits its ONA Nondiscrimination Report for the second quarter of 2010. This report includes both provisioning and maintenance results, and is broken down into the categories as mandated by the Commission in its *MO&O on Reconsideration*, Appendix B.

This report also includes the categories of Public Access Lines in accordance with the *Report and Order* implementing Section 276 of the Telecommunications Act of 1996.

Qwest is filing this report via the Commission's Electronic Comment Filing System in the above-mentioned proceedings.

Please contact me if you have any questions.

Sincerely,

/s/ Glenda Weibel

Copy to: Christina Parker (via e-mail at [christina.parker@fcc.gov](mailto:christina.parker@fcc.gov))  
Attachment

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<sup>1</sup> See *In the Matter of Filing and Review of Open Network Architecture Plans*, Memorandum Opinion and Order, 5 FCC Rcd. 3103 (1990) and *Memorandum Opinion and Order on Reconsideration*, 5 FCC Rcd. 3084 (1990) ("*MO&O on Reconsideration*"). Also see, *In the Matter of Implementation of the Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996*, Report and Order, 11 FCC Rcd. 20541 (1996) ("*Report and Order*"), vacated in part, *Illinois Pub. Telecom Assoc. v. FCC*, 123 F.3d 693 (D.C. Cir. 1997).

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 2 2010**

	<b>AFFILIATE</b>		<b>ALL OTHERS</b>	
<b>A1 - Business</b>				
Total Orders	116,153	Average Interval	74,037	Average Interval
Due Dates Missed	607	(In Days)	588	(In Days)
% Due Dates Missed	0.52%	3	0.79%	11
		0		0
<b>A2 - PBX</b>				
Total Orders	290	Average Interval	2,158	Average Interval
Due Dates Missed	6	(In Days)	56	(In Days)
% Due Dates Missed	2.07%	6	2.59%	8
		1		8
<b>A3 - Centrex</b>				
Total Orders	4,349	Average Interval	3,597	Average Interval
Due Dates Missed	71	(In Days)	90	(In Days)
% Due Dates Missed	1.63%	5	2.50%	5
		1		1
<b>A4 - WATS</b>				
Total Orders	48	Average Interval	750	Average Interval
Due Dates Missed	1	(In Days)	1	(In Days)
% Due Dates Missed	2.08%	3	0.13%	1
		No Activity		0
<b>A5 - Mobile</b>				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
<b>A6 - Feature Group A</b>				
Total Orders	2	Average Interval	16	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	0.00%	0	0.00%	2
		No Activity		5
<b>A7 - Foreign Exchange</b>				
Total Orders	25	Average Interval	99	Average Interval
Due Dates Missed	2	(In Days)	3	(In Days)
% Due Dates Missed	8.00%	6	3.03%	4
		2		2

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 2 2010**

AFFILIATE			ALL OTHERS	
B1 - Feature Group B				
Total Orders	No Activity	Average Interval	8	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	12.50%	12
		No Activity		5
B2 - Feature Group D				
Total Orders	No Activity	Average Interval	869	Average Interval
Due Dates Missed	No Activity	(In Days)	44	(In Days)
% Due Dates Missed	No Activity	No Activity	5.06%	19
		No Activity		9
B3 - DID				
Total Orders	101	Average Interval	1,249	Average Interval
Due Dates Missed	22	(In Days)	348	(In Days)
% Due Dates Missed	21.78%	11	27.86%	19
		No Activity		6

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 2 2010**

AFFILIATE			ALL OTHERS	
C1 - Packet DDD Line				
Total Orders	No Activity	Average Interval	3	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	8
		No Activity		No Activity
C2 - Packet Synchronous Access				
Total Orders	13	Average Interval	2,352	Average Interval
Due Dates Missed	3	(In Days)	241	(In Days)
% Due Dates Missed	23.08%	24	10.25%	16
		No Activity		6
C3 - Packet Asynchronous Access				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

# Quarterly ONA Installation Detail Report

Qwest  
QTR 2 2010

	AFFILIATE		ALL OTHERS	
D1 - Protective Alarm				
Total Orders	3	Average Interval	33	Average Interval
Due Dates Missed	0	(In Days)	1	(In Days)
% Due Dates Missed	0.00%	3	3.03%	3
		No Activity		13
D2 - Protective Relay				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
D3 - Control Circuit				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

# Quarterly ONA Installation Detail Report

Qwest  
QTR 2 2010

	AFFILIATE		ALL OTHERS	
E1 - Telegraph 75 Baud				
Total Orders	No Activity	Average Interval	73	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	1.37%	6
		No Activity		No Activity
E2 - Telegraph 150 Baud				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 2 2010**

AFFILIATE			ALL OTHERS	
F1 - Voice, Non-Switched Line				
Total Orders	No Activity	Average Interval	12	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	8.33%	5
		No Activity		3
F2 - Voice, Switched Line				
Total Orders	2	Average Interval	169	Average Interval
Due Dates Missed	0	(In Days)	37	(In Days)
% Due Dates Missed	0.00%	10	21.89%	14
		No Activity		No Activity
F3 - Voice, Switched Trunk				
Total Orders	No Activity	Average Interval	447	Average Interval
Due Dates Missed	No Activity	(In Days)	14	(In Days)
% Due Dates Missed	No Activity	No Activity	3.13%	13
		No Activity		8
F4 - Voice and Tone, Radio Land Line				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
F5 - Data, Low Speed				
Total Orders	No Activity	Average Interval	6	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	19
		No Activity		5
F6 - Basic Data and Voice				
Total Orders	No Activity	Average Interval	371	Average Interval
Due Dates Missed	No Activity	(In Days)	33	(In Days)
% Due Dates Missed	No Activity	No Activity	8.89%	15
		No Activity		4
F7 - Voice/Data PSN Access Tie Trunk				
Total Orders	No Activity	Average Interval	26	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	10
		No Activity		No Activity
F8 - Voice/Data SSN Access				
Total Orders	No Activity	Average Interval	68	Average Interval
Due Dates Missed	No Activity	(In Days)	10	(In Days)
% Due Dates Missed	No Activity	No Activity	14.71%	20
		No Activity		5
F9 - Voice/Data SSN Intermachine Trunk				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

#### F10 - Data Extension, Voice Grade

Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

#### F11 - Voice Grade Telephoto and Facsimile

Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

#### F12 - Protective Relay, Voice Grade

Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

### Quarterly ONA Installation Detail Report

Qwest  
QTR 2 2010

AFFILIATE			ALL OTHERS	
G1 - Program Audio, 200-3500 Hz				
Total Orders	No Activity	Average Interval	1	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	5
		No Activity		No Activity
G2 - Program Audio, 100-5000 Hz				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
G3 - Program Audio, 50-8000 Hz				
Total Orders	No Activity	Average Interval	7	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	6
		No Activity		No Activity
G4 - Program Audio, 50-15000 Hz				
Total Orders	No Activity	Average Interval	2	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	50.00%	5
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

# Quarterly ONA Installation Detail Report

Qwest  
QTR 2 2010

AFFILIATE			ALL OTHERS	
H1 - TV Channel 1 Way 15 kHz Audio				
Total Orders	No Activity	Average Interval	44	Average Interval
Due Dates Missed	No Activity	(In Days)	3	(In Days)
% Due Dates Missed	No Activity	No Activity	6.82%	17
		No Activity		3
H2 - TV Channel 1 Way 5 kHz Audio				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

# Quarterly ONA Installation Detail Report

Qwest  
QTR 2 2010

AFFILIATE			ALL OTHERS	
I1 - Digital Voice Circuit				
Total Orders	1	Average Interval	13	Average Interval
Due Dates Missed	0	(In Days)	1	(In Days)
% Due Dates Missed	0.00%	0	7.69%	3
		No Activity		No Activity
I2 - Digital Data, 2.4 kbps				
Total Orders	No Activity	Average Interval	1	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	100.00%	1
		No Activity		No Activity
I3 - Digital Data, 4.8 kbps				
Total Orders	No Activity	Average Interval	3	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	16
		No Activity		No Activity
I4 - Digital Data, 9.6 kbps				
Total Orders	No Activity	Average Interval	86	Average Interval
Due Dates Missed	No Activity	(In Days)	6	(In Days)
% Due Dates Missed	No Activity	No Activity	6.98%	18
		No Activity		3
I5 - Digital Data, 56 kbps				

Total Orders	No Activity	Average Interval	7	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	14.29%	9
		No Activity		3

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 2 2010**

AFFILIATE			ALL OTHERS	
J1 - Dedicated Hicap Digital, 1.544 mbps				
Total Orders	54	Average Interval	44,544	Average Interval
Due Dates Missed	14	(In Days)	4,941	(In Days)
% Due Dates Missed	25.93%	11	11.09%	15
		5		5

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 2 2010**

AFFILIATE			ALL OTHERS	
K1 - Dedicated Hicap Digital, 3.152 mbps				
Total Orders	No Activity	Average Interval	25	Average Interval
Due Dates Missed	No Activity	(In Days)	3	(In Days)
% Due Dates Missed	No Activity	No Activity	12.00%	11
		No Activity		6
K2 - Dedicated Hicap Digital, 6.312 mbps				
Total Orders	No Activity	Average Interval	5	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	20.00%	11
		No Activity		5
K3 - Dedicated Hicap Digital, 44.736 mbps				
Total Orders	2	Average Interval	2,718	Average Interval
Due Dates Missed	1	(In Days)	590	(In Days)
% Due Dates Missed	50.00%	32	21.71%	21
		No Activity		5
K4 - Dedicated Hicap Digital, >45 mbps				
Total Orders	1	Average Interval	192	Average Interval



Due Dates Missed	0	(In Days)	46	(In Days)
% Due Dates Missed	0.00%	12	23.96%	18
		No Activity		11

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Installation Detail Report**  
**Qwest**  
**QTR 2 2010**

	<b>AFFILIATE</b>		<b>ALL OTHERS</b>	
<b>L1 - Smart PAL</b>				
Total Orders	No Activity	Average Interval	35	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	2.86%	2
		No Activity		1
<b>L2 - Basic PAL</b>				
Total Orders	No Activity	Average Interval	5,750	Average Interval
Due Dates Missed	No Activity	(In Days)	6	(In Days)
% Due Dates Missed	No Activity	No Activity	0.10%	2
		No Activity		1

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The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 2 2010**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
A1 - Business		
Total Tickets	1	11
Average Interval in Hrs/Mns	3:58	4:21
A2 - PBX		
Total Tickets	9	179
Average Interval in Hrs/Mns	7:11	3:57
A3 - Centrex		
Total Tickets	6	10
Average Interval in Hrs/Mns	3:37	2:14
A4 - WATS		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
A5 - Mobile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
A6 - Feature Group A		
Total Tickets	No Activity	10
Average Interval in Hrs/Mns	No Activity	2:11
A7 - Foreign Exchange		
Total Tickets	5	48
Average Interval in Hrs/Mns	14:01	3:23

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 2 2010**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
B1 - Feature Group B		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
B2 - Feature Group D		
Total Tickets	No Activity	107
Average Interval in Hrs/Mns	No Activity	1:19
B3 - DID		
Total Tickets	10	163
Average Interval in Hrs/Mns	2:33	4:49

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**Quarterly ONA Maintenance Report**

**Qwest  
QTR 2 2010**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
C1 - Packet DDD Line		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
C2 - Packet Synchronous Access		
Total Tickets	1	66
Average Interval in Hrs/Mns	0:40	1:21
C3 - Packet Asynchronous Access		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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**Quarterly ONA Maintenance Report**

**Qwest  
QTR 2 2010**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
D1 - Protective Alarm		
Total Tickets	No Activity	22
Average Interval in Hrs/Mns	No Activity	2:42
D2 - Protective Relay		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
D3 - Control Circuit		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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**Quarterly ONA Maintenance Report**

**Qwest  
QTR 2 2010**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
E1 - Telegraph 75 Baud		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
E2 - Telegraph 150 Baud		
Total Tickets	No Activity	3
Average Interval in Hrs/Mns	No Activity	4:03

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# Quarterly ONA Maintenance Report

Qwest  
QTR 1 2010

	AFFILIATE	ALL OTHERS
F1 - Voice, Non-Switched Line		
Total Tickets	No Activity	13
Average Interval in Hrs/Mns	No Activity	2:15
F2 - Voice, Switched Line		
Total Tickets	61	465
Average Interval in Hrs/Mns	3:30	5:08
F3 - Voice, Switched Trunk		
Total Tickets	12	300
Average Interval in Hrs/Mns	1:55	2:12
F4 - Voice and Tone, Radio Land Line		
Total Tickets	No Activity	25
Average Interval in Hrs/Mns	No Activity	4:19
F5 - Data, Low Speed		
Total Tickets	No Activity	28
Average Interval in Hrs/Mns	No Activity	2:13
F6 - Basic Data and Voice		
Total Tickets	5	921
Average Interval in Hrs/Mns	1:16	2:51
F7 - Voice/Data PSN Access Tie Trunk		
Total Tickets	No Activity	7
Average Interval in Hrs/Mns	No Activity	1:44
F8 - Voice/Data SSN Access		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F9 - Voice/Data SSN Intermachine Trunk		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F10 - Data Extension, Voice Grade		
Total Tickets	No Activity	10
Average Interval in Hrs/Mns	No Activity	3:21
F11 - Voice Grade Telephoto and Facsimile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F12 - Protective Relay, Voice Grade		
Total Tickets	No Activity	6
Average Interval in Hrs/Mns	No Activity	3:05

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 1 2010**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
G1 - Program Audio, 200-3500 Hz		
Total Tickets	No Activity	4
Average Interval in Hrs/Mns	No Activity	4:35
G2 - Program Audio, 100-5000 Hz		
Total Tickets	No Activity	6
Average Interval in Hrs/Mns	No Activity	2:21
G3 - Program Audio, 50-8000 Hz		
Total Tickets	4	29
Average Interval in Hrs/Mns	1:45	4:52
G4 - Program Audio, 50-15000 Hz		
Total Tickets	2	19
Average Interval in Hrs/Mns	1:24	5:09

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 1 2010**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
H1 - TV Channel 1 Way 15 kHz Audio		
Total Tickets	No Activity	7
Average Interval in Hrs/Mns	No Activity	2:07
H2 - TV Channel 1 Way 5 kHz Audio		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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Quarterly ONA Maintenance Report  
Qwest  
QTR 1 2010

	AFFILIATE	ALL OTHERS
I1 - Digital Voice Circuit		
Total Tickets	No Activity	11
Average Interval in Hrs/Mns	No Activity	3:10
I2 - Digital Data, 2.4 kbps		
Total Tickets	No Activity	4
Average Interval in Hrs/Mns	No Activity	1:43
I3 - Digital Data, 4.8 kbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
I4 - Digital Data, 9.6 kbps		
Total Tickets	No Activity	21
Average Interval in Hrs/Mns	No Activity	2:00
I5 - Digital Data, 56 kbps		
Total Tickets	No Activity	692
Average Interval in Hrs/Mns	No Activity	2:27

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Quarterly ONA Maintenance Report  
Qwest  
QTR 1 2010

	AFFILIATE	ALL OTHERS
J1 - Dedicated Hicap Digital, 1.544 mbps		
Total Tickets	128	14,332
Average Interval in Hrs/Mns	3:34	2:50

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 1 2010**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
K1 - Dedicated Hicap Digital, 3.152 mbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
K2 - Dedicated Hicap Digital, 6.312 mbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
K3 - Dedicated Hicap Digital, 44.736 mbps		
Total Tickets	2	387
Average Interval in Hrs/Mns	2:31	1:27
K4 - Dedicated Hicap Digital, >45 mbps		
Total Tickets	No Activity	66
Average Interval in Hrs/Mns	No Activity	6:57

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**Quarterly ONA Maintenance Report**  
**Qwest**  
**QTR 1 2010**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
L1 - Smart PAL		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
L2 - Basic PAL		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

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**Quarterly ONA Maintenance Report - Tickets with Due Dates**  
**Qwest**  
**QTR 2 2010**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
A1 - Business		
Total Tickets	20,971	18,505
Average Interval in Hrs/Mns	14:10	15:14
Due Dates Missed	2,146	2,115
% Due Dates Missed	10.23%	11.43%
A2 - PBX		
Total Tickets	60	295
Average Interval in Hrs/Mns	11:30	14:58
Due Dates Missed	5	35

% Due Dates Missed	8.33%	11.86%
A3 - Centrex		
Total Tickets	856	681
Average Interval in Hrs/Mns	16:09	14:12
Due Dates Missed	130	78
% Due Dates Missed	15.19%	11.45%
A4 - WATS		
Total Tickets	No Activity	3
Average Interval in Hrs/Mns	No Activity	17:49
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	0.00%
A5 - Mobile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	No Activity
A6 - Feature Group A		
Total Tickets	2	10
Average Interval in Hrs/Mns	0:48	20:09
Due Dates Missed	No Activity	1
% Due Dates Missed	0.00%	10.00%
A7 - Foreign Exchange		
Total Tickets	22	85
Average Interval in Hrs/Mns	10:18	15:58
Due Dates Missed	3	12
% Due Dates Missed	13.64%	14.12%

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**Quarterly ONA Maintenance Report - Tickets with Due Dates**  
**Qwest**  
**QTR 2 2010**

	<b>AFFILIATE</b>	<b>ALL OTHERS</b>
E1 - Telegraph 75 Baud		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	No Activity
E2 - Telegraph 150 Baud		
Total Tickets	No Activity	24
Average Interval in Hrs/Mns	No Activity	22:18
Due Dates Missed	No Activity	7
% Due Dates Missed	No Activity	29.17%

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